



A Newsletter for NEOCAP Staff, Family and Stakeholders

NEO NEWS

The NEO NEWS was established in December 2016 as a quarterly newsletter highlighting current events at NEOCAP and throughout the NEOCAP region.

Message from the Director



Jake E. Jones, Sr.
Executive Director

As we bring a close to the 2023 summer that was filled with fun and excitement for both residents and staff and enter my favorite season, Fall, I must take time to express how grateful and proud I am for the staff's dedication and commitment throughout the past few months. All levels and departments of staff, namely - treatment, security, maintenance, and management, took time out of their busy schedules to spend quality time with the residents engaging in fun, competitive, sober, rapport-building activities.

All four resident fun events conducted during July and August at the male and female facilities were well planned by the various staff committees. The great food, music, games, and friendly competition enhanced the therapeutic relationship between staff and residents, which is essential for behavioral change. This edition of NEO NEWS has many photos of the events to help you relive the moments!

As we move into the autumn season in Northeast Ohio, where high school football is the best, many will spend Friday and Saturday nights taking in a football game. For all our Cleveland Brown fans, Sundays will be extra special for the first time in many years. The Browns seem to have put together a roster of players that gives fans lots of hope to beat the Pittsburgh Steelers and make a playoff appearance.

I want to thank all staff for the effort and dedication displayed daily to the residents of this facility, and I want to encourage everyone to continue to work as a T.E.A.M.

Sincerely,

Jake E. Jones, Sr.

Together
Everyone
Achieves
More



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SUMMER FEST 2023

Summer Fest, started in 2019, has become a mainstay of summer activities for residents and staff. Everyone looks forward to spending time together away from the intensive treatment environment and “letting down their hair” in an afternoon of fun, music, excitement, competition, and excellent summertime food. The goal of the outings is for staff to model for the residents how they can engage in healthy, sober activities and to help enhance therapeutic relationships. Residents had to earn the privilege to participate in the outing by meeting or exceeding the behavior performance criteria set by each events planning committee.

The first outing was held on July 13, 2023, at the female facility. The Second outing was held on July 21, 2023, at the male facility. The Third event was held on August 10, 2023, at the female facility, and the Fourth event took place on August 25, 2023, at the male facility. After each event, the residents filled out a survey. Below are some of the comments made by the residents:

“Being selected to participate made me feel better about my program. It shows that good things will happen when you do your best.”

“One memory I will take away is that staff knows how to have fun.”

“Being selected to participate made me very emotional cause I had never been picked to do anything fun in the past...I didn’t ever imagine myself doing fun stuff like this and how much I enjoyed it.”



Enjoying the music & line dancing during the July 13th Outing.



Eating delicious food and desserts at the Underwater “Little Mermaid” theme July 13th Outing.

DRINK & FOOD UNDER THE BIG TENT



Freshly Squeezed Lemonade



Yummy Street Fair Food

SUMMER FEST 2023



Backyard Carnival Games.



NEOCAP's Putt-Putt Golf Course.



Friendly Competitive Game of Wiffle Baseball.



Herb shows off his grilling skills.



Rachel is about to take a splash!



Good old fashion Potato Sack Race!

Race to the finish line!

SUMMER FEST 2023



Josh gives a thumbs up to Guy's Catered BBQ meal.



Tina, Denise, Dylan, and Josh ready to serve the grub!



Lisa and her partner show how the game is played!



You know the food is good, when everyone's quiet!



Josh shows off his football throwing ability.



Who said you need to see to put a puzzle together? Not Tina.

Welcome New Team Members & Promotion Congratulation!

Welcome, Mary and Amanda

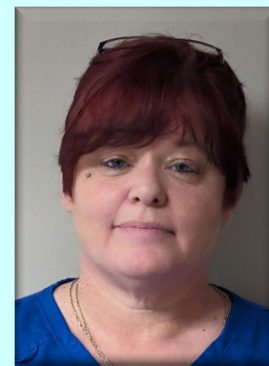
With the ever-increasing number of residents entering the facility on prescription medications, medication administration has become very labor-intensive and time-consuming. Security/Operations staff spend several hours a shift passing medication, which takes them away from their resident supervising duties and responsibilities.

To address this growing phenomenon, two new staff positions (Compliance Assistants) at the male facility were developed to administer medication to the 70 to 90 residents taking prescription and over-the-counter medicines daily.

Individuals who fill these positions have a medical and patient care background. In a short period on the job, Mary and Amanda have made a considerable difference in the medication process and the overall functioning and operations of the facility.

Mary Thigpen: Mary joined the team on June 20, 2023. Since 2016, Mary has worked in residential settings, addressing the needs of developmentally disabled clients. She brings with her ten years of medication distribution experience to clients. Mary graduated from Trumbull Career & Technical Center in 2007 with an Associate degree in Medication Administration. She has also obtained Medication Certification 1, 2, and 3 and has received Medication Administration Records (MAR) training.

Amanda Thomas: On Tuesday, June 20, 2023, Amanda joined the NEOCAP team. Amanda has been a Primary Care Assistant at Southwood Surgical Center and Hillside Hospital for four years. Before Southwood, she worked in the Canfield & Warren, Ohio areas, working as a Therapy Aide, Medical Receptionist, and a certified State Tested Nurse Aide (STNA).



Mary Thigpen



Amanda Thomas

Herbert “Herb” Caldwell - “Jack of all Trades”

On June 26, 2023, Herb Caldwell joined the NEOCAP team. Herb is assigned to the female facility in the newly implemented position of “Support Technician.” In 1995, Herb earned a bachelor’s degree from Youngstown State University in Hospitality and Foodservice Management. In 1997, he earned an associate degree in Foodservice Management from Pennsylvania Culinary Institute. Herb's Working history covers a multitude of occupations ranging from the culinary industry, retail sales, and warehouse & distribution management.

Herb is a “jack of all trades,” which enables him to fill the void in several areas. He is responsible for addressing computer technology, building maintenance issues, and other duties and responsibilities.



Herbert Caldwell

Vickey Cockerham Promoted to Afternoon “Go To”

Since joining the NEOCAP team in 2015, Vickey has demonstrated that she is committed to the mission and goals of NEOCAP. She is dedicated to meeting the needs of the residents. She is consistent in holding the residents accountable and documenting her interactions.

Vickey is an active member of the Christmas Celebration and Behavior Management committees. Vickey has the skills, commitment, caring, and concern for the residents to be an effective “Go To.” CONGRATULATIONS!!!



Vickey Cockerham

Community Involvement

Staff Volunteers at ASAP Annual Summer Track Meet

By Kristina Henik

On July 15, 2023, the Alliance for Substance Abuse Prevention (ASAP) coalition of Trumbull County hosted its annual Summer Track Meet at Warren G. Harding High School. The ASAP Coalition promotes the annual event to encourage kids to get involved, stay involved in healthy activities, and avoid the use of drugs and alcohol. The event was open to kids ages 4 to 14 for participation in the track and field events and their families to attend.

In addition to offering a large variety of traditional track and field events, the ASAP Track Meet allows families to spend the morning completing a scavenger hunt. The scavenger hunt required participants to visit booths hosted by several community agencies and complete an activity related to health and wellness.

NEOCAP's own Transportation Officer, Johnny Hugley, and I (coalition member) volunteered that morning to help make the event successful. The coalition's next community event, the Recovery Rally, is scheduled for September 16, 2023, at Eastwood Field.



Kristina Henik and Johnny Hugley



Residents providing community service at the WGH Grid Iron Club concession stand.



CorJus Annual Meeting August 22nd—24th, 2023

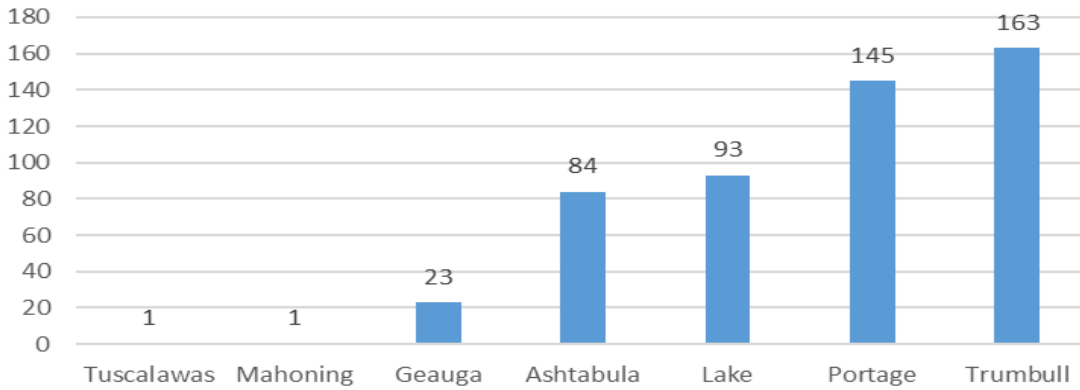
Deputy Director Kim Massary served as group moderator during a breakout session. The group comprised of CorJus member agency's operations management staff. This session was part of the CorJus Inc. Annual Meeting in downtown Cleveland; the goal for the session was to brainstorm and identify ways to improve each CorJus member agency's operations through collaborative support and assistance.



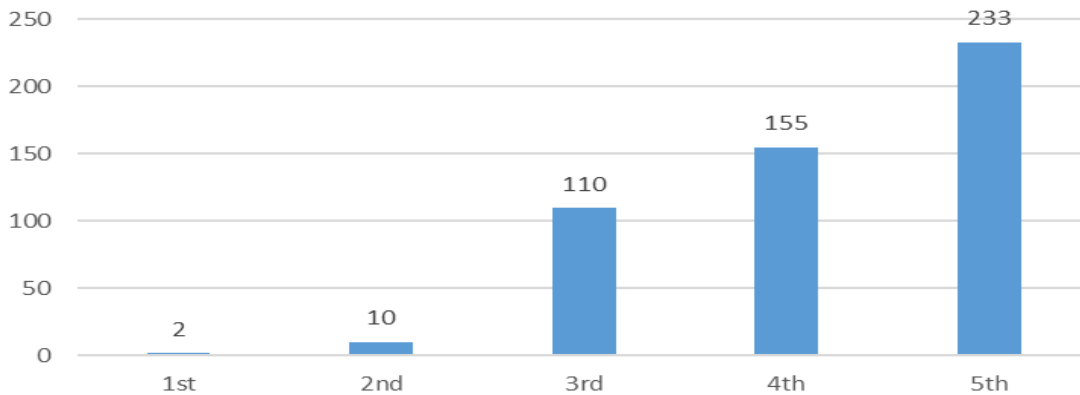
FY23: JULY 1, 2022 to JUNE 30, 2023 ADMISSIONS & TERMINATIONS

Annual Statistics

FY2023 INTAKES BY COUNTY
N = 510



FY2023 INTAKES BY FELONY LEVEL
N = 510



FY23 NEGATIVE TERMINATION DATA

Total Terminations	73 Residents
Percent Negatively Terminated	15% (of 462)
Total Males Terminated	53
Total Females Terminated	20

REASON FOR TERMINATION

Not Amenable/Safety Concern	40
Refuse to Participate	12
Physical Assault	13
Absconding	6
Contraband	1
Vandalism	1

TERMINATIONS BY COUNTY

Ashtabula	Gauga	Lake	Portage	Trumbull	Other/PRC
16	2	9	17	27	2
22%	3%	12%	23%	37%	3%

TERMINATION RESULTS

Probation	Prison	Other	Pending
41	23	3	6
56%	32%	4%	8%

DAYS IN PROGRAM

1-30 Days	31-60 Days	61-90 Days	91-120 Days	121 and Up
27	16	17	10	3
37%	22%	23%	14%	4%



CHERYL'S RETIREMENT CELEBRATION

Administrative Secretary Cheryl Moran, who has been with NEOCAP for the past six and a half years, retired effective August 31, 2023. After working for 45 years, Cheryl decided it was time to leave the work world and enjoy her hobbies and pets. Cheryl plans to become the owner of a Therapy Dog that she would make available for people in crisis who can benefit from the comfort and stress relief therapy dogs provide. We wish Cheryl health and happiness in her retirement. She will be missed!

WARREN FACILITY

"Sylvester Construction, a local vendor, was contracted to provide a much-needed enhancement to several facility restrooms over the past few months. Walter's Paving, a local company, paved the residents' outside break area, another necessary renovation."

Jake Jones, Executive Director

Restroom Remodels



Unit 2 Outside Day Area

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