

Video Visitation – Resident Rules

1. You are allowed one (1) video visit per day.
2. Video visits must be scheduled by your visitor. You are responsible for making sure they know when you are available.
3. You cannot attend a video visit during meals or any scheduled activity, including groups or assigned duties.
4. A scheduled video visit will still occur if an unexpected conflict arises, and it is the resident's responsibility to notify staff if they are unable to attend.
5. You must arrive on time for your scheduled visit. If you are late, your visit will not be extended.
6. All visits are limited to 20 minutes.
7. You must use earbuds at all times during the video visit.
 - o You will receive one free pair at your first visit while supplies last.
 - o Any subsequent need for ear buds is your responsibility to replace through commissary.
8. You must keep noise levels appropriate during your visit.
9. Tablets must remain on the stand and handled appropriately at all times.
10. You must sign out and return the device as directed.
11. Visitors are not permitted to record any part of the video visit.
12. All video visits are monitored, and misuse may result in loss of privileges or other sanctions.
13. Residents are responsible for the actions of their visitors.
14. Residents and visitors are prohibited from engaging in or displaying inappropriate behavior during video visits, including but not limited to argumentative behavior, sexual gestures, profanity, nudity, the use or display of smoking, drugs or alcohol (or related paraphernalia), weapons, or gang signs.
15. Only one resident is permitted at the video visitation area.
16. If a visitor is younger than 18 years old, an adult, parent, or legal guardian must accompany him/her during the video visit.
17. Residents or visitors that do not follow these rules may face a suspension of video and/or in person visits.
18. Resident dress code is based on facility dress code rules. Visitors must be fully dressed (tops, shirts, pants).