

A Newsletter for NEOCAP Staff, Family and Stakeholders



NEO NEWS

Message from the Director



JAKE E. JONES, SR.
EXECUTIVE DIRECTOR

As we bring a close to a summer that was filled with fun and excitement, for both residents and the staff, and enter into my favorite season, FALL; I must take time to express how grateful and proud I am for the dedication and commitment staff displayed throughout the past few months. All levels and departments of staff, namely - treatment, security, maintenance, administration and management, took time out of their busy schedules to spend quality time with the residents engaging in fun, competitive, sober, rapport building summer activities.

All four of the Resident Fun Events conducted during the months of July and August at the male and female facilities were well planned out by the various staff committees. The great food and music, as well as the games and friendly competition at each event, served to enhance the therapeutic relationship between staff and residents essential to the Behavioral Change Process.

As we move into the autumn season in Northeast Ohio, where high school football is the best in the state, many of us will spend our Friday and Saturday nights taking in a football game. For all our Cleveland Brown's fans, Sundays will be extra special for the first time in many years. The Browns seem to have put together a roster of players that give fans lots of hope to beat the Pittsburgh Steelers and make a playoff appearance for the first time since 2002.

I want to thank all staff for the effort and dedication displayed daily to the residents of this facility and I want to encourage everyone to continue to work as a T.E.A.M. because – Together Everyone Achieves More.

Sincerely,

Jake E. Jones, Sr.



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Congratulations!



NEOCAP has been chosen as the 2019 Cliff Skeen Award recipient. NEOCAP was selected for the award from the category of residential Community Based Correctional Facilities (CBOCF's), of which there are 18 operating throughout Ohio.

The award will be presented on October 10, 2019 at the OJACC annual luncheon in Columbus, Ohio.

Warren 2019 Summer Fest

Bocci - Jenga - KanJam - Cornhole - Line Dancing - Kickball - Sack Race - Volleyball - Wiffle Ball - Yahtzee



Painesville 2019 Summer Fest

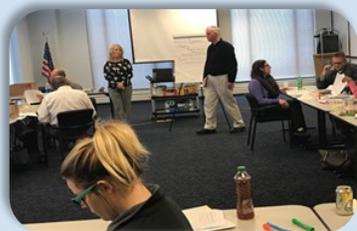
KanJam - Cornhole - Hula Hoop - Kickball - Limbo - Line Dancing - Sack Race - Volleyball



COLLABORATION AND PARTNERSHIPS—A WINNING FORMULA!

It is paramount for NEOCAP staff to be active contributing members in local, regional, and state communities if we are to meet the agency's goals, objectives and mission. Throughout the year, members of the NEOCAP team are actively involved in collaboration projects, activities, and events with various community partners and stakeholders. Below are some of the collaborative efforts:

- Serve on Community Corrections Boards of all five NEOCAP counties
- Serve on Drug Court Treatment Teams in Ashtabula, Geauga, and Trumbull counties
- Serve on the Trumbull County Alliance for Substance Abuse Prevention (ASAP)
- Serve on the Aspire Education Advisory Board
- Serve on the CorJus Board
- Provide education and tours of the facility to various college classes
- Provide ORAS and Changing Offender Behavior training to NEOCAP region probation departments and state parole officers
- Staff actively participates in community charity events (i.e., children playground projects, food drives)
- Host local and state office holders, which include providing tours of the facilities and educating them about NEOCAP
- Host social service and other behavioral health community providers, providing facility tours and education on NEOCAP
- Conducts speaking engagements at the local, regional, and state level on NEOCAP services
- Conduct trainings and workshops on various community corrections topics at statewide conferences and symposiums



Kim Massary, ORAS Training



Common Pleas Judges and CorJus, Inc. Collaborative Meeting June 18, 2019
The Weston Cincinnati
(left to right) Judge Eugene Lucci, NEOCAP Executive Director Jake Jones, and Judge Carolyn Paschke

BMS LEADS TO COB

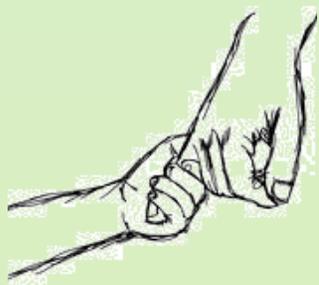
We have all heard the saying “A journey of a thousand miles begins with a single step.” Our Behavioral Management System (BMS) was developed with a clear understanding that Changing Offender Behavior (COB) is a long and difficult venture that must be broken down into small steps or goals. The BMS is designed to allow residents to gradually decrease their anti-social thinking/behavior, and at the same time, increase their prosocial thinking and behavior. The BMS relies heavily on staff observing residents interactions and performance 24 hours a day, and providing the residents immediate feedback that includes positive and negative reinforcers. Positive reinforcers include praise and verbal approval, tangible rewards like extra snacks and coffee, and phase level movement. Negative reinforcers such as loss of privileges, reduction in phase level, and extra house assignments are applied to extinguish residents rule-breaking, and other non-compliant behaviors.



8/16/19 BMS Sub-committee meets
To discuss, review, and update the Incentive menu.

CHILDREN'S VISITATION NIGHT PROVIDES OPPORTUNITY TO STRENGTHEN PARENTAL BOND!

Since the implementation of Children's Visitation on October 19, 2018, it has been a big success at strengthening female residents' bonds with their minor children. Children's visitation takes place every Friday night from 6pm to 8pm. Located in the visitation room are coloring books, puzzles, board games, and books for the residents to enjoy with their children. According to the Female Facility director, the women really look forward to seeing and spending quality time with their children.



NEWLY HIRED STAFF SPENDS QUALITY TIME WITH DIRECTORS!!!



Back Row (left to right): Phillip Hudson, De’Vonte Jenkins, Isabella Rotondo, Jessica Kohut, Caleb Lloyd
 Front Row (left to right): Erin Snyder, Jasmine Beacham, Heather Reichard, Paige Wilson

On July 25, 2019 nine (9) newly hired staff spent the day with Executive Director Jake Jones and Deputy Director Kim Mas-sary at the Niles, Ohio Wellness Center involved in various learning activities. The day’s events started with a breakfast and Director Jones sharing with the staff some insight into his back-ground and career devel-opment. During the 5 ½ hour training session, the staff engaged in several

interactive group activities. All were designed to teach team work, NEOCAP’s phi-losophy on how behavior changes, and the history and development of NEOCAP and its role as a Community Based Correctional Facility serving the courts and pro-bation department in the NEOCAP region.



“I’ve never been to a training within my job where the Director is presenting. I appreciate how invested Jake and Kim are in the staff.”
 Paige Wilson, RS-Female Facility



“The group exercises were great for communication and getting to know other staff I never met.”
 Caleb Lloyd, RS-Male Facility

NEOCAP PLAYS HOST TO MARLAINA TUCCI OF WINDSOR LAURELWOOD CENTER FOR BEHAVIORAL MEDICINE

By: Jennifer Melvin



Jennifer Melvin
 Female Facility Director

On August 7, 2019 Deputy Director Kim Massary and I met with Marlaina Tucci who is an employee of the Windsor Laurelwood Center for Behavioral Medicine as a Community Liaison. Laurelwood is located in Willoughby, Ohio and is the primary medical facility that NEOCAP female residents are treated at if they experience a psychiatric crisis or if they are at risk of harming themselves.

The meeting consisted of a discussion on concerns and ideas of how to better streamline the continuity of care process for residents transitioning back into NEOCAP after an inpatient psychiatric hospitalization at Laurelwood.

As a result of this discussion, Ms. Tucci offered to serve as the point of contact for NEOCAP in the future if we have women hospitalized at Laurelwood. This will allow for better coordination upon discharge and this will likely help avoid barriers such as getting prescriptions filled, which has been a problematic issue in the past.

Ms. Tucci was taken on a tour of the facility and we are planning to have several members of the female facility’s treatment staff visit, tour, and meet the staff at the Laurelwood Center.



Jennifer Melvin (left) with Marlaina Tucci (right)

MELISSA HAAS SAYS GOOD-BYE AFTER 17 YEARS . . .

A truly great coworker is hard to find ... difficult to part with, and impossible to forget!

Melissa, thank you for 17 amazing years and best of luck in your new endeavor!



SATISFACTION SURVEYS REVEAL NEOCAP'S SERVICES CONTINUE TO BE A VALUABLE ASSET!!! - BY: SHAUNA NADZAN

By: Shauna Nadzan



Shauna Nadzan
CQI Administrator

Probation and Parole officers in the NEOCAP region continue to value our services which was clearly indicated in a recent survey conducted by the CQI Department.

- 95% of the officers Strongly Agreed or Agreed that **“I have confidence in the NEOCAP treatment program.”**
- 97% of the officers Strongly Agreed or Agreed that **“The NEOCAP program is a valuable asset to my agency/department.”**

DRUG COURT BECOMES AN OPTION FOR GEAUGA COUNTY OFFENDERS!

Judge Carolyn Paschke of the Geauga County Court of Common Pleas, has officially started operating a drug court program for offenders of Geauga County. Judge Paschke has joined the company of Judge Andrew Logan of the Trumbull County Court of Common Pleas, Judge Rebecca Doherty of the Portage County Court of Common Pleas, and Judge Gary Yost of the Ashtabula County Court of Common Pleas, as felony level drug courts serving the NEOCAP region. Deputy Director Kim Massary has worked closely with Judge Paschke to assist her in getting the court certified and will continue to serve as a member to the Drug Court Treatment Team.



Gauga County Drug Court Treatment Team



Judge Carolyn Paschke
Gauga County

NEOCAP STAFF SUPPORT LOCAL COMMUNITY EVENT—STUFF-A-CRUISER

With the help of our staff from both NEOCAP facilities, we collected an abundance of items and delivered them to the Warren City Police Department. This effort was undertaken for the purpose of supporting a local charitable community event that was put on by a youth group from St. Paul Lutheran Church and the Warren City Police Department.

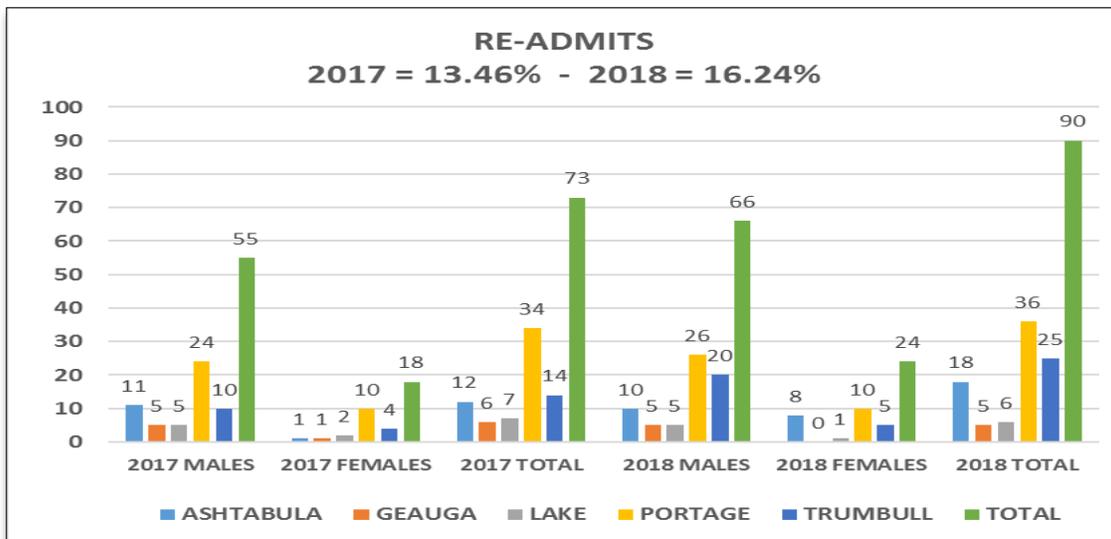
The ‘Stuff the Cruiser’ event took place on July 27, 2019. All food collected was donated to the student pantry at Warren G. Harding High School. The school pantry fills a need in the school system to help provide children with access to items they may need such as non-perishable food items, hygiene products, and undergarments, all free of charge to the children.

According to Stacy Altieri, Youth Director at St. Paul Lutheran Church, they had a goal of stuffing two police cruisers. She expressed that “we surpassed this, and with the help of the community of the city of Warren, a total of 7 police cruisers were filled up.” Stacy reported that the turnout from the community was wonderful and she was very pleased with the outcome of the event. Thank you to all staff who donated items, your generosity will help a lot of children in our community.



STATISTICS CLEARLY SHOW THAT RE-ADMITS ARE ON THE RISE!

What was once a rare occurrence has become a normal reality. It was not that long ago that very few residents got a second chance to go through our program; however, all that has changed over the past few years. This change could be directly attributed to the Heroin epidemic that has swept the NEOCAP region and this Nation. This epidemic, like no other, has forced all behavioral health professionals, criminal justice professionals, and politicians to take a critical look at how we, as professionals, are addressing the drug addicted offender. As an outgrowth of this re-examination, practitioners came to the realization that drug addicted offenders need treatment, not punishment (incarceration), and that drug addicted offenders will experience great difficulty staying sober and will need to go through treatment numerous times. NEOCAP has also changed to be able to play an important role saving the addicted population.



Re-Admits

During the year 2017, we had a total of 73 re-admits; 55 re-admits were males and 18 were females.

In 2018, we had 90 re-admits; 66 were males and 24 were females.

Re-Admits Drug of Choice

In 2017 and 2018, 90% of the re-admits' drug of choice fall in these categories: Heroin, Meth, and Cocaine. Heroin was the largest drug of choice at around 50%.

COMPLIANCE SCORES			
Certifications	Date	Compliance Score	Recertification Date
PREA	August 21st & 22nd, 2019	100%	TBA
CPC/ODRC	November 14th & 15th, 2018	Very High Adherence to EBP 75%	TBA
ACA	September 24th & 25th, 2018	100%	TBA
OMHAS	November 2016	100%	TBA

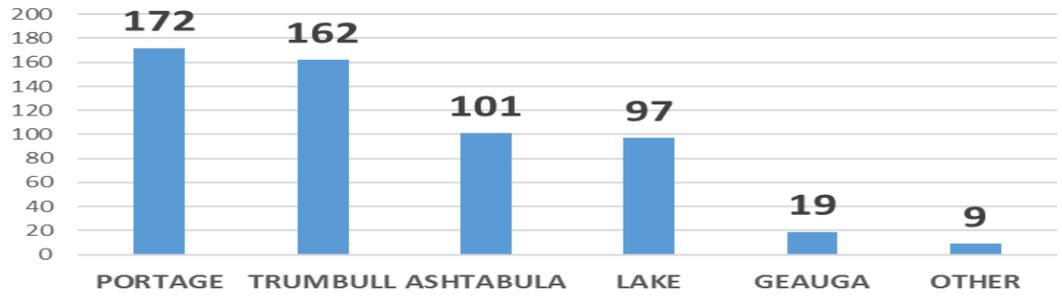
PRISON RAPE ELIMINATION ACT (PREA) AUDIT RESULTS IN A 100% COMPLIANCE SCORE

On August 22, 2019, Pam Sonner conducted a PREA Audit at both NEOCAP facilities. Ms Sonner made the following comment after completing her audit: "The facility has made a lot of changes since 2014. They now live the PREA standards. PREA has become the way to do business, not just another audit to pass. The PREA Coordinator has created a culture of respect and openness among the residents and staff. All the residents interviewed felt comfortable and safe. The only way for this culture to survive is through the leadership of the facility. The leadership has proven to be an example for staff and residents. The facility staff should be very proud of the great environment for residents and staff."



FISCAL
year end

FY2019 INTAKES BY COUNTY N = 560



FY2019 INTAKES BY FELONY LEVEL N = 560



FY19 NEGATIVE TERMINATION DATA

Total Terminations	52 Residents
Percent Negatively Terminated	9.2% (of 560)
Total Males Terminated	43
Total Females Terminated	9

TERMINATIONS BY COUNTY

Portage	Trumbull	Lake	Ashtabula	Gauga	Other/PRC
13	11	11	11	1	5
25%	21%	21%	21%	2%	10%

TERMINATION RESULTS

Probation	Prison	Other
23	21	8
44%	40%	15%

REASON FOR TERMINATION

Not Amenable/Safety Concern	21
Refuse to Participate	8
Physical Assault	13
Absconding	4
Contraband	3
Vandalism	2

DAYS IN PROGRAM

1-30 Days	31-60 Days	61-90 Days	91-120 Days	121 and Up
20	13	7	10	2
38%	25%	13%	19%	4%

Newsletter Committee

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